



UNITED WAY

Jackson County

Transportation Resource Guide 2025 Jackson County





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Advanced Care Transportation

Description of services: Advanced Care Transportation provides ambulatory, wheelchair, stretcher, and gurney transportation, as well as long-distance transportation, in Medford, Oregon.

Contact Information: 541-262-2273

Hours of Operation: 24/7

Population served: Advanced Care Transportation is open to the public.

Service animals: Certified service animals are welcome.

Cost: Wheelchair \$30 pickup \$2 per mile, Ambulatory \$15 pickup \$2 per mile, Gurney pickup \$200 pickup \$4.50 per mile (Advanced Care Transport counts deadhead miles for gurney pickup.) You can request a free quote by visiting advancedtransportllc.com

After hours: Wheelchair pickup \$50 and \$2 per mile, Ambulatory \$50 pickup and \$2 per mile, Gurney pickup \$200 and \$4.50 per mile (Advanced Care Transport counts deadhead miles for gurney pickup.)

Payment Options: Accepts cash and credit cards.

Additional Information: Advanced Care Transportation works with a range of insurers, including Medicaid and local care organizations.

Visit advancedtransportllc.com



Angel Flight West (AFW)

Description of Services: Angel Flight West (AFW) is a nonprofit, volunteer-driven organization that arranges free, non-emergency air transportation within the 12 Western states for children and adults with serious medical conditions and other compelling needs.

Contact Information: (310) 390-2958 or info@angelflightwest.org

English and Spanish-speaking staff available.

Hours of Operation: Monday-Friday 8:30 am-4:30 pm (Pacific Time)

Population Served: AFW serves children and adults with serious medical conditions and other compelling needs.

Service animals: It is up to the pilot's discretion whether to allow them on the plane. Only certified animals are allowed on board.

Cost: All services are free to passengers, their families, and healthcare organizations.

Additional Information: Angel Flight West arranges transportation only within the 12 Western states, including Alaska and Hawaii. Angel flights can't arrange flights outside of the U.S. Everyone who flies with AFW must be medically stable, ambulatory, and able to board and exit the plane with limited assistance.

To be eligible for an AFW mission, a person must demonstrate a financial need or other compelling reason, such as an inability to use public transportation because of a weakened immune system or other medical condition, or living in a rural area that doesn't have easy access to commercial transportation. Flight must be less than 900 miles.

Visit angelflightwest.org



Ashland at Home

Description of services: Ashland at Home is an all-volunteer organization dedicated to supporting older adults in the communities of Ashland and Talent, empowering them to live independently in their own homes and thrive in the community. Ashland at Home provides transportation, personal services, household support, technological support, organizing, and special requests.

Contact information: 541-625-6625 or info@ashlandathome.org

Population Served: Ashland at Home serves older adults and people with disabilities.

Service animals: Discretion is up to the volunteer driver. Only certified animals are allowed.

Cost: \$300 annual membership fee.

Additional information: Vehicles are not ADA accessible; people must be able to get in and out on their own. Walkers and canes are accepted in vehicles if they can fold down and be stowed away.

Visit ashlandathome.org



Autobuses Fronteras Del Norte

Description of services: Autobuses Fronteras Del Norte provides low-cost bus travel to Tijuana, Los Angeles, Oregon, and Washington. Call about other bus stops in Oregon, Washington, or California.

Contact Information: 323-587-5233 or info@fronterasdelnorteinc.com

Bus drivers speak English and Spanish.

Medford, Oregon bus stop: 2000 Crater Lake Highway (Target) at 5:30 pm for California and 8:00 am for Portland, Oregon.

Population Served: Autobuses Fronteras Del Norte is open to the public.

Service Animals: Certified service animals are welcome.

Cost: Medford to Portland \$100, and Medford to LA \$190. Prices differ for different locations. Call to learn more at 323-587-5233.

Additional Information: You can purchase bus tickets by calling, visiting the website, or in person at La Placita, 2080 W Main Street, Medford, OR 97501. Buses are not ADA accessible. People getting on the bus need to be able to get in and out on their own and climb the steps to board the bus. Buses are equipped with restrooms, power outlets, reclining seats, and TV monitors.

Visit travelfronteras.com



Call-A-Ride Community Volunteer Network

Description of services: Volunteer drivers provide transportation for health-related appointments. There is no cost for this service, but there are certain requirements to become eligible. Eligibility requirements verified via telephone screening.

Contact information: (541) 857-7783

Hours of operation: Monday-Friday, 8:00 am-4:00 pm.

Populations served: Seniors 60 or older, people with a disability that prevents them from driving, using public transportation, or having insurance that doesn't provide transportation, or have no one available to drive them to medical appointments.

Service animals: Discretion is on a case-by-case basis. Only certified service animals are allowed.

Restrictions: Volunteer drivers cannot take people in wheelchairs. This is not emergency or last-minute transportation. Appointments must be made approximately two weeks in advance. Must be able to ambulate in and out of the vehicle without assistance.

Cost: Free to people who meet the requirements.

Additional Information: Must live within Jackson County. Transportation service is only provided to adults 60 and older and people with a disability.

Visit <https://www.prsliving.org/about/volunteer-network/getting-help>



Care More Cab

Description of Services: Care More Cab specializes in medical transport-taxi service with wheelchair accessible vehicles. Care More Cab serves Jackson and Josephine counties.

Contact Information: (541) 499-6600

Hours of Operation: 6:00 am-6:00 pm

Population Served: Care More Cab is open to the public.

Service animals: Certified service animals are welcome.

Cost: Wheelchair flat rate: \$52 in Medford, and price increases if it's a different city for a medical round-trip. General public: \$3 to start, then \$3 per mile. \$10 minimum for a one-way trip.

Payment options: Cash, check, or credit card.

Additional Information: Offers discounts to senior citizens, people with wheelchairs, and members of the military. Available to transport wheelchairs and vehicles that have lifts. Bikes are allowed.



Cascade Shuttle-Ashland Taxicab and Delivery

Description of Services: Cascade Shuttle serves Medford's Rogue Valley & Ashland airport. Local taxi & delivery (in town and surrounding area appointments/errands) in Ashland-Talent. Can take individuals from Ashland and Talent to Medford.

Contact Information: (541) 488-1998 info@cascadeshuttle.com

Hours of operation: Based on the airport schedule, not 24-hour service.

Population Served: Cascade Shuttle is open to the public.

Service animals: Certified service animals are welcome.

Cost: Ashland to Medford \$34 (+\$5 per person added to the reservation). One-way fare is \$34, and in town (Ashland) is \$10 (+\$2 per person added to the reservation).

Payment options: Cash, check, credit card + service fee.

Additional Information: Cascade Shuttle is available to transport bikes. Vehicles are not ADA accessible. Walkers can be accommodated as long as they fold down and can be stowed away. Advanced reservations are preferred.

Visit cascadeshuttle.com



Crater Lake Taxi

Description of services: Crater Lake Taxi is an Ashland, Oregon-based Taxicab providing service in Ashland, Medford, and other surrounding areas in Southern Oregon. In addition to local rides, Crater Lake Taxi provides airport runs, Shakespeare Festival Shuttles, and wine tours. They also offer round-trip tours to Crater Lake National Park, Rogue River, Redwood National Park, coastal destinations, and other areas of interest in the region

Contact Information: 541-333-3333

Hours of operation: 24/7

Population served: Open to the public

Service animals: Certified service animals are welcome.

Restrictions: No smoking, no beverage or food consumption, and no open alcohol inside the cab.

Cost: Starting fee: \$5, standard rate: \$3.25 per mile, minimum fare: \$9, Minimum fare for scheduled rides: \$12, Discounted long distance rates: From \$2.50 per mile, Waiting charge: \$35 per hour or 58cents per minute.

Payment options: Credit card, PayPal, Square, and cash.

Additional information: People must be able to get in/out of the car themselves. Crater Lake Taxi can transport wheelchairs or walkers if they fold down and can be stowed away.



David's Chair

Description of services: David's Chair provides track chairs and para-golfers to people with mobility challenges. David's Chair has multiple programs offered free of charge. To learn more about qualifications, visit davidschair.org.

Contact information: Please complete the interest form on the website davidschair.org.

Hours of operation: By appointment

Populations served: Veterans and people with mobility challenges.

Additional information: Must submit an online request to inquire about services.



Disabled American Veteran Transportation Network (DAV)

Description of Services: DAV provides free van rides to and from the White City VA Medical Center for veterans without other transportation options. DAV works with veterans' affairs directors to provide transportation for veterans to and from veteran health centers for scheduled medical appointments.

Contact Information: Matt Walden (541) 826-2111 ext. 3412.

Hours of Operation: Varies depending on individuals' appointments and locations. White City VA Medical Center, 8495 Crater Lake Hwy, Building 222, Room 107, White City, OR 97503.

Populations Served: Ambulatory services for veterans.

Cost: Free to veterans who qualify. Please contact the hospital service coordinator as soon as an appointment is scheduled. If that is not possible, at least 2 days' advance notice is preferred.

Additional Information: Veterans needing wheelchair accessible transportation can dial (541) 826-2111 ext. 3412. If not in a wheelchair, individuals must be able to get themselves in and out of the vehicle on their own.

Visit <https://www.va.gov/southern-oregon-health-care/dav-vans-transportation-for-veterans/>



Five Star Taxi

Description of services: Five Star Taxi can drive anywhere in Oregon.

Contact information: 541-245-5555

Hours of Operation: 24/7

Population served: Open to the public

Service animals: Certified service animals are welcome.

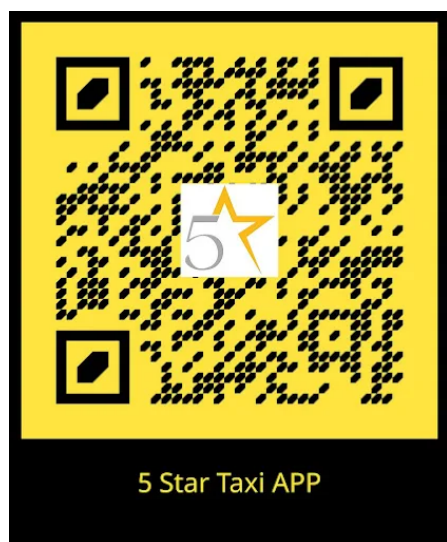
Restrictions: No smoking or drinking alcohol in the cab. Drinks must have a lid and be placed in designated cupholders.

Cost: Please call for pricing information.

Payment options: Cash and card accepted.

Additional information: Vehicles are not ADA accessible. People must be able to get in and out of the vehicle themselves, and wheelchairs or walkers must fold down and be stowed away.

Download the app 5 STAR TAXI to schedule rides.





Get There Oregon

Description of services: Get There Oregon is a program led by the Oregon Department of Transportation (ODOT) Transportation Options Program and local partners across the state that help connect people and organizations with active and shared transportation options to improve commutes and everyday trips. Get There Oregon provides tools, resources, and support for using transportation options. Get There Oregon's free online tool, Get There Connect, allows users to plan trips, find and create carpools and vanpools, log trips, track metrics, and participate in local rewards programs and challenges, as available.

In addition, Get There Oregon works with employers to promote commute options in the workplace and supports employee commute planning, employee surveys, commute-related metric tracking, friendly, commute-focused competitions, and rewards.

Contact Information: 971-202-9758 or info@GetThereOregon.org

Population served: Website available to the public. Languages available: English, Spanish, and Chinese.

Additional information: When creating a profile, you can add notes to inform riders that you may need specific accommodations or need ADA-equipped vehicles to commute. Visit Get There Oregon to plan your trip using the tool on the website getthereoregon.org



Golden Rule ReEntry (GRR)

Description of services: Golden Rule ReEntry is a trauma-informed organization that assists the formerly incarcerated by engaging the community. Fostering connection through kinship, networking, classes, and services with a focus on personal and professional growth.

Contact information: 541-930-8933

Hours of Operation: Monday-Friday 1:00 pm-6:00 pm

Population served: Supports the formerly incarcerated by walking alongside them with love so they can successfully navigate the challenges of reentry.

Service animals: Certified service animals are welcome.

Cost: Free for clients enrolled in a GRR program.

Additional information: GRR provides transportation to school, doctors' appointments, etc., while also encouraging self-sufficiency by teaching people to ride public transportation and find alternative modes of transport.

Visit goldenrulereentry.org



Greyhound

Description of services: Greyhound provides affordable bus trips to big and small cities within North America.

Contact information: (800) 231-2222

Hours of operation: Greyhound buses run daily.

Population served: Greyhound is open to the public.

Service animals: Certified service animals are welcome.

Cost: Ticket prices vary by location. Visit [greyhound.com](https://www.greyhound.com) for more information.

Additional Information: Dependent on travel location, there are two bus stops in Medford, Oregon. The first is located at 220 S Front Street. Buses board in the driveway directly behind the Guy Wallman Mobility Training Center. The second stop is located at 1000 Terminal Spur Road. (Medford Airport)

Buses are equipped with wheelchair lifts. Each bus can accommodate 2 passengers in a wheelchair or on a mobility scooter.

Visit [greyhound.com](https://www.greyhound.com) or download the Greyhound mobile app.



Josephine Community Transit (JCT)

Description of Services: JCT operates fixed routes within the city of Grants Pass, and commuter route service to Sunny Valley, Wolf Creek, Selma, Kerby, and Cave Junction. Route 100 services the Jackson County cities of Rogue River and Gold Hill with a connection to RVTB in downtown Medford. See page 26 for more Route 100 information.

Contact Information: (541) 474-5452 or download the JCT mobile app.

Hours of Operation: Fixed routes Monday-Friday, 6:30 am-9:30 pm. Use the JCT transit on-demand app to book a ride.

Populations Served: JCT serves the public and can transport wheelchairs. ADA Paratransit and Dial-A-Ride services are available. (Must apply for these two services.)

Service animals: Service animals are welcome. Pets must be attached to a carrying device such as an animal carrier or bag for carrying animals.

Restrictions: Please bring exact change. The drivers do not carry change.

Cost: Full fare (one way) \$1, daily pass \$3, and monthly pass \$38.

Reduced fare available to passengers 62 or older, 6-16 years old, people with a disability, Medicare cardholders, and veterans with ID. Children 5 and under ride free.

Additional information: For information on service reductions, please visit Josephine County Transit [Public Notice](#).

Visit josephinecounty.gov/departments/transit



Living Opportunities

Description of services: Living Opportunities serves people who experience developmental disabilities, including intellectual impairment, autism, cerebral palsy, seizure disorders, and other neurological conditions, and who are enrolled in a work program.

Contact Information: (541) 772-1503

Hours of operation: Monday-Friday, 8:00 am-4:00 pm.

Population served: People must be enrolled in a work program. Living Opportunities vehicles are ADA accessible.

Service animals: Certified service animals are welcome.

Cost: No cost for clients enrolled in Living Opportunities programs.

Additional information: Living Opportunities has a public use vehicle program available when not being used for Living Opps programs. Available to organizations or groups that benefit the community.

Requirements: Must have insurance, must have a good driving record and be accepted by Living Opps insurance, must submit a background check, must be 25 years of age or older to drive, and must return the vehicle with a full tank of gas.

Contact Jim Norris for more information (541) 772-1503.

Visit livingopps.org



Meraki Transportation (NEMT)

Description of services: Provide wheelchair, gurney, and ambulatory transport to all of the Rogue Valley.

Contact Information: 541-916-2520

Hours of operation: Monday-Friday, 8:00 am-5:30 pm, Saturday 9:00 am-4:30 pm, and Sunday 9:00 am-4:00 pm.

Population served: Open to the public.

Service animals: Certified service animals are welcome.

Cost: Please call 541-916-2520 to receive a quote for the trip. Accepts cash and credit cards. Meraki Transport cannot bill Medicaid or OHP (Oregon Health Plan) directly, but they can provide all the necessary documents for submission to your insurance provider for reimbursement.

JACKSON CARE CONNECT: Contact TransLink to schedule services.

TransLink customer service is available Monday - Friday, 8:00 am-5:00 pm. Call 541-842-2060 or toll-free 1-888-518-8160. For the hearing impaired, call the Oregon Relay Service at 7-1-1. Schedule services at least 2 days in advance to ensure availability.

ALLCARE CLIENTS: Contact Ready Ride to set up services. Ready Ride customer service is available Monday - Friday, 8:00 am-6:00 pm. Call the main office at 541-479-7920 or toll-free at 1-800-479-7920. For the hearing impaired, call the Oregon Relay Service at 7-1-1. Schedule rides at least 2 days in advance to ensure availability.

Additional information: Can provide transport for non-medical reasons. Drivers are trained to assist people with disabilities, help them get in and out of vehicles, and provide door-to-door transportation.

Requirements: Book a ride 24 hours in advance.

Visit: <https://www.merakitransport.com/>



Mercy Flights

Description of services: Mercy Flights is a nonprofit organization providing 24/7 emergency and non-emergency air and ground ambulance services to Southern Oregon and Northern California.

Contact information: For non-emergencies, call 541-858-2600 or email membership@mercyflights.com. For emergencies, call 911.

Population served: Residents in Southern Oregon and Northern California who need emergency medical transport.

Cost: Having a Mercy Flights membership can significantly reduce out-of-pocket costs for emergency and non-emergency air and ground medical transport services. Visit mercyflights.com to view different membership options.

Visit mercyflights.com



Ready Ride

Description of services: Ready Ride provides non-emergency transportation for AllCare health plan members living in Curry, Douglas, Jackson, and Josephine counties to any physical, dental, pharmacy, or behavioral health visit covered by AllCare Coordinated Care Organization (CCO).

Contact Information: (541) 479-7920

Hours of operation: Call center is open Monday-Friday, 8:00 am-6:00 pm. Rides are available 24/7 upon advance scheduling.

Population served: Clients must be AllCare CCO members. Ready Ride can accommodate wheelchairs.

Service animals: Certified service animals are welcome. Please disclose this information in advance of the ride.

Restrictions: Clients must not have any other way of getting to appointments on their own. Transportation should be reserved 2 business days before the ride is needed. Clients can schedule a ride up to 3 months in advance.

Cost: Free to AllCare CCO members.

Additional Information: Transportation benefits are free for eligible individuals. Rides are available for AllCare-covered services under the Oregon Health Plan.

Visit readyrideservice.com



Rogue Valley Medical Transport (RVMT)

Description of services: RVMT provides non-emergency medical transportation that specializes in long-haul transport. Serving the Rogue Valley and beyond.

Contact information: (541) 841-0890.

Hours of operation: Monday-Friday, 9:00 am-5:00 pm.

Populations Served: Open to the public. RVMT can transport wheelchairs and gurneys and provide oxygen on board to those who may need it.

Service animal: Certified service animals are welcome.

Cost: Flat fee of \$35 one-way and \$2.90 per mile. (Private pay is also available.)

Additional Information: Schedule at least 2 days in advance to ensure the trip.

Visit myrvmt.com



Rogue Valley Transportation District (RVTD)

Description of Services: RVTD serves Medford, Ashland, Central Point, Talent, Phoenix, and White City. RVTD oversees the Valley Lift program and TransLink brokerage.

Contact Information: (541) 779-2877

Hours of operation: Monday-Friday, 6:00 am-6:00 pm. **No Saturday or Sunday service.**

Population Served: RVTD is open to the public. Buses are equipped to transport wheelchairs, and each bus can hold three bikes in an external rack. Additional bikes may board the bus with the bus rider at the bus driver's discretion.

Service animals: Service animals are welcome.

Cost: \$2 single ride; \$6 all-day pass; \$32 for a 20-ride pass; \$56 monthly pass. \$1 reduced single ride, \$16 for a 20-ride pass, and \$28 for a monthly pass.

Payment options: Cash or bus pass. Children 9 and under ride free.

Additional Information: Reduced fare available to passengers 62 or older, 10-17-year-olds, Medicare cardholders, disabled veterans, Valley Lift clients, and people with disabilities.

Reduced fare applications are available at 200 South Front Street, Medford. Transfer passes are valid for 90 minutes Monday-Friday. **To find out if a bus route near you has ended, visit rvtd.org or call RVTD at (541) 779-2877.**



RVTD TransLink

Description of services: TransLink provides non-emergency medical transportation (NEMT) services on behalf of the Coordinated Care Organization (CCO) Jackson Care Connect (JCC), Oregon Health Plan, and Open Card members in Jackson County.

Contact information: (541) 842-2060

Hours of operation: Call center is open Monday-Friday, 7:00 am-5:00 pm. English and Spanish operators are available. **No Saturday or Sunday service.**

Populations Served: Jackson Care Connect (JCC), Oregon Health Plan (OHP) members, or OHP Open Card members.

Service animals: Service animals are welcome. Call TransLink ahead of time to add your service animal to your personal file.

Restrictions: For questions on restrictions, call (541) 842-2060 or visit rvtd.org. Call at least 24 hours before transportation is needed.

Cost: Free for eligible clients authorized to receive TransLink services.

Additional information: TransLink can transport wheelchairs.

It's preferred that rides are scheduled in advance, and after-hours are only for hospital discharge. **If you live near a bus route that was cut, you can call TransLink to see if you are eligible for rides.**



RVTD Valley Lift

Description of services: Valley Lift is an origin-to-destination transportation service for people with disabilities who are unable to use an RVTD lift-equipped, fixed-route bus.

Contact information: Existing members who would like to book a ride can call (541) 842-2050, and for program information, call 541-842-2080. English and Spanish operators are available.

Hours of operation: Call center hours Monday-Friday, 8:00 am- 5:00 pm. Pickup time: Monday-Friday 6:00 am-8:20 pm. **No Saturday or Sunday service.**

Populations served: Serves people with disabilities who are unable to navigate RVTD's fixed route bus service independently. Vehicles are equipped to transport wheelchairs.

Service animals: Service animals are welcome. Call beforehand to add a service animal to your personal file.

Restrictions: Must fill out a Valley Lift eligibility application. Service is available within $\frac{3}{4}$ of a mile on a fixed route. Call Valley Lift before your ride to inform them if a personal care attendant (PCA) will be traveling with you. **To learn about the bus routes still available, visit rvtd.org.**

Cost: \$4 one-way. If you pay with cash, please bring exact change.

Additional information: Valley Lift service can take up to 21 days after the applicant receives the eligibility letter. Eligible visitors from out of town may use Valley Lift for up to 21 days without going through the application process. Valley Lift clients are required to reapply every three years.

Valley Lift is no longer able to pick up in areas where bus route service has ended. Valley Lift can only pick up riders where current bus routes run. To find out if a route has been cut near you, you can call (541) 842-2080 or visit rvtd.org



Route 100 (JCT)

Description of services: Route 100: Josephine Community Transit provides transit service between Grants Pass and Medford, with stops in Rogue River and Gold Hill upon request.

Contact information: (541) 474-5452

Hours of Operation: Monday-Friday, 5:35 am-7:30 pm with departure times from Grants Pass of 6:30 am, 7:30 am, 9:00 am, 11:00 am, 12:30 pm, 2:30 pm, and 4:30 pm. Medford departure times are 7:35 am, 8:35 am, 10:05 am, 12:05 pm, 1:35 pm, 3:35 pm, and 5:35 pm.

Population served: Route 100 is open to the public.

Service animals: Service animals are welcome. Pets must be attached to a carrying device such as an animal carrier or bag for carrying animals.

Restrictions: Route 100 has 4 stops: Josephine Community Transit Hub, 300 NW 5th St., Rogue River 8930 OR-99, Gold Hill 9713 Old Stage Rd, and Medford RVTD-200 S Front St.

Cost: Full fare (one way) \$2, daily pass \$6, and commuter monthly pass \$50. Children 5 and under ride free. Children 6-16 years old, seniors 62 and over, people with a disability, Medicare cardholders, or veterans with an ID \$1. Transfers are available for the RVTD system and are valid for 60 minutes. Transfers from RVTD are also valid for boarding JCT Route 100.

Payment options: Accepts cash or bus card.

Additional Information: Buses are ADA accessible with wheelchair lifts and ramps that deploy to curb level. Summer passes are available to people ages 18-30 from June to August, and a punch card costs \$20. For information on service reductions, please visit Josephine County Transit [Public Notice](#).

Visit josephinecounty.gov/departments/transit



Southern Oregon Rural Rideshare (SORR)

Description of services: Connecting rural community members to services. Serving the Upper Rogue, Applegate Valley, and Illinois Valley.

Contact information: dispatch.ruralrideshare@gmail.com or 541-973-7497

Hours of Operation: Monday-Friday 8:00 am-6:00 pm, Saturday and Sunday on a limited, screened basis.

Population served: Rural community members over 18 seeking transportation for medical appointments, access to healthy foods, legal aid, civic engagement, and social service support.

Service animals: Service animals on a case-by-case basis.

Cost: Free

Additional Information: This is a neighbor-to-neighbor rideshare program. Drivers drive their personal vehicles and may not be able to accommodate all assistance requirements. Not all rides can be fulfilled.



SouthWest POINT

Description of services: The SouthWest POINT provides daily service between Klamath Falls Amtrak Station, Medford Airport, Crescent City, Brookings, and offers free transfers to local bus service. This route is the only service connecting the Southern Oregon and Northern California coasts with the Rogue Valley and Klamath Basin.

Klamath Falls to Brookings (**westbound**) arrives in Medford at Front Street station, 200 S. Front Street, at 12:05 pm daily.

Brookings to Klamath Falls (**eastbound**) arrives in Medford at Front Street station, 200 S. Front Street, at 2:55 pm daily.

Contact information: 1-888-846-4183. Email: info@oregon-point.com

Hours of operation: Operates every day, including holidays. There is one trip per day in each direction.

Populations Served: The SouthWest POINT is open to the public.

Service animals: Certified service animals are welcome.

Restrictions: Drivers do not sell tickets. Tickets can be purchased through the mobile app, over the phone, or on the Oregon POINT website.

Cost: Fares vary depending on destination—different fee structures for adults, children, seniors, and military.

Payment options: Must book ride in advance by calling, online, in person, or using the mobile apps (Amtrak or Greyhound). Amtrak 1-800-872-7245, Greyhound 1-800-231-2222, Pacific Crest Bus Lines 541-366-5110.

Additional information: All POINT buses are entirely ADA accessible and equipped with a lift to accommodate all occupied wheelchairs or mobility devices weighing up to 600 pounds. Visit oregon-point.com/routes



Tic Tock Taxi

Description of services: Tic Tock taxi provides in-town, out-of-town, airport, Greyhound station, to-and-from work, grocery stores, special events, wine tours, beer tours, etc. Serving all of Jackson County.

Contact information: 541-727-7791

Hours of operation: 24/7

Populations Served: Tic Tock Taxi is open to the public.

Service animals: Allow pets and service animals.

Cost: \$2.75 per mile \$10 minimum



United Way of Jackson County

Description of services: United Way provides travel training to anyone in the community who would like to learn how to use public transportation. United Way provides 1:1 training and can meet out in the community to ride the bus with a new rider. United Way provides presentations for agencies or the public to learn the basics of bus riding. This can be done in English and Spanish.

Transportation Resource Guide: United Way updates this guide each year to reflect transportation services in Jackson County. The transportation resource guide is available in English and Spanish, and anyone can request a copy from United Way of Jackson County.

Wheelchair charging station map: You can request a wheelchair charging station for your business or organization. To find a charging station for a mobility device, visit wheelchaircharging.com.

Contact information: 541-773-5339 or dalia@unitedwayofjacksoncounty.org. Spanish-speaking staff are available.

Hours of operation: Monday-Friday 8:00 am-4:30 pm

Populations Served: Open to the public.

Visit unitedwayofjacksoncounty.org



Valley Cab Services

Description of services: Valley Cab is located in the Rogue Valley. Valley Cab offers efficient, reliable taxicab service to meet the transportation needs of residents and visitors. Service areas include Medford, Central Point, Ashland, Eagle Point, White City, Talent, Phoenix, Rogue River, Gold Hill, and Shady Cove.

Contact information: (541) 772-1818. Customer service email: Bill@myvalleycab.com.

Hours of operation: Valley Cab is available 24/7.

Populations served: Valley Cab is open to the public. Vehicles are not ADA accessible. Walkers are accepted in vehicles as long as they can fold down and be stowed away.

Cost: \$4 per trip plus \$4 per mile.

Additional information: You can call dispatch to schedule rides weeks or months in advance of need. Valley Cab offers a 10% discount to seniors 62 or older.

Visit myvalleycab.com



Village Taxi of Ashland

Description of services: In-town taxi service for Ashland, the Oregon Shakespeare Festival, Southern Oregon University, restaurants, and shopping. Airport shuttle service to and from Medford International Airport and Ashland Airport. Serve all of the Rogue Valley.

Contact information: 541-951-0181

Hours of operation: 24/7

Populations served: Open to the public.

Service animals: Certified service animals are welcome. Must keep the dog on the floor.

Cost: \$8 for the first mile, then \$3 per mile after.

Payment options: Cash or card.

Additional information: Can drive up to 6 passengers with luggage, no extra charge for pets, and has clean, comfortable cabs. Available for winery tours.

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